



Manufacturer's guarantee

from moll Funktionsmöbel GmbH, 73344 Gruibingen, Germany

(Status 8/2010)

1. Applicability of guarantee

In the event that material faults or manufacturing faults should become evident with one of our products during the period of the guarantee and our product is no longer suitable for its intended use, we will perform the following guarantee services in accordance with the following regulations.

A guarantee claim shall not be permitted if any of the following apply:

- The fault is the result of improper usage or handling
- The product has not been assembled/cared for/used in accordance with our instructions for assembly and care
- The product has not been utilised in the manner intended

In addition, no guarantee claims shall be permitted for normal wear and tear on wear parts (e.g. castors, upholstery fabrics, design sets, writing bases etc.).

Subject to the variations in the structure and colour of the item being delivered in comparison with the display item and other versions or items of furniture in a series that are usual and in the nature of solid wood. The buyer cannot make any warranty and/or guarantee claims for these variations.

2. Period of the guarantee

- a) The period of the guarantee shall commence with the initial purchase of the product from an authorised moll specialist dealer (refer to guarantee periods per product item 2b). Irrespective of this date, the period of the guarantee shall end no later than ten years after we cease production of the product. The beginning of the period of the guarantee shall be the date of the invoice.

b) Guarantee periods

| | | |
|-----------------|---------------|----------|
| System basic | all furniture | 10 years |
| System solid | all furniture | 5 years |
| Science system | all furniture | 5 years |
| Rotaflex system | all furniture | 5 years |



| | | |
|-----------------|---------------|---------|
| Lockfile system | all furniture | 5 years |
| Chairs | Maximo | 5 years |
| Lamp | Mobilight | 5 years |
| Wear parts | | 0 years |

The period of the guarantee is not extended when a guarantee claim is made, nor is it extended when services are performed under the guarantee.

3. Guarantee services

In the event that a valid guarantee claim is made, the customer shall be entitled to spare parts free of charge in exchange for the faulty parts; ownership of the faulty parts shall revert to moll.

We will not charge for sending spare parts within the Federal Republic of Germany during the first two years of the period of the guarantee. We will invoice a reasonable freight fee for parts sent from the third year of the guarantee period.

Freight costs will always be charged for the shipment of spare parts outside of Germany, regardless of the period of the guarantee.

The guarantee does not include assembly, nor does it include reimbursement of any assembly costs which may be incurred.

The guarantee does not apply for special products / special ranges or limited issues.

4. Liability arising from the contract of purchase for faults

Any liability on the part of the seller for defects which results from the purchase contract with the customer shall not be affected or restricted by this manufacturer's guarantee. This is applicable for the right to subsequent fulfilment, reduction if necessary, withdrawal and/or damages.